



RASHTRIYA RAKSHA UNIVERSITY

(An Institution of National Importance)

Pioneering National Security and Police University of India

INVITATION FOR EXPRESSION OF INTEREST
FOR
CANTEEN AND MESS SERVICE PROVIDER AT
RASHTRIYA RAKSHA UNIVERSITY IN LUCKNOW, UTTAR PRADESH
CAMPUS

(EOI Issued on: 02 July 2024)

DISCLAIMER

This Expression of Interest (EOI) is not an offer by Rashtriya Raksha University Lucknow Campus, but an invitation to receive a proposal from eligible vendors providing Canteen and Mess Services at RRU Lucknow Campus.

This document should be read in its entirety. While all reasonable care has been taken in compiling this EOI, the figures, documents and details are presented in good faith; and no warranty or guarantee (express or implied) is given by RRU as to the completeness or accuracy of this EOI or any information provided in or in connection with it.

The full and final authority to cancel the EOI will be the management of the RRU.

Rashtriya Raksha University is a Pioneering National Security and Police University of India. Our university is destined to grow as a model security Educational University of India. It aims at providing security and strategic Education in interdisciplinary areas.

Rashtriya Raksha University Lucknow Campus needs canteen and mess service at the University, Lucknow Campus for which space will be provided on hire. It includes different types of food, soups, chow mien, various burgers, Indian food packs; Indian dishes as well should know various dishes and much more! Try the Indian & International menu with tons of different cuisines that can be available all at one stop. If you sell an expired item, your contract will be terminated with immediate effect.



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Terms and conditions:

1. Bidder should submit his/her EOI in sealed cover to Rashtriya Raksha University, Lucknow Campus. There should be heading **“EOI, Expression of Interest for Canteen and Mess Services at RRU, Lucknow Campus”**.
2. Bidder has to submit EOI on printed letter head/hand written application.
3. Bidder has to sign all pages of the Expression of Interest with application.
4. Quote separately for all Indian & International Food menu services that will be provided with rate chart.
5. Format of quote is as below for canteen services:

Sr. No.	Particulars	Rate (Inclusive GST)
1	Indian (menu can be preferable) breakfast such as Bread butter, Samosa, fried rice, Pakoda, (Breakfast per plate with limited quantity, menu shall consist of Boiled egg/omelette and tea/coffee will be must along with Aloo Paratha, Maggie, Chowmin, noodles, fried rice, poha, Bhajipuri etc.)	
2	Lunch per plate with unlimited menu (Every day's menu shall be different.)	
3	Hot Beverages such as Tea, Coffee, Milk Glass, etc.,	
4	Health Drinks such as Milk Shake, Fresh Fruit Juice, Lassi, etc.,	
5	Chinese Food Items such as Fried Rice, Noodles, Chowmein, etc.,	
6	Burger	
7	Sandwiches	
8	Pizza	
9	Soups	
10	Starter on the Platter	
11	Dinner Food Pack	

(This is an example of the table. You are requested to provide a particulars item with your Indian and International menu and its price list.)



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FOR MESS SERVICE:-

Sr. No.	Particulars	Rate(Inclusive GST)
1	Breakfast(as mentioned above)	
2	Lunch(as mentioned above)	
3	Dinner sabji (seasonal& green vegetable),daal,roti,salad/papad)	

6. Following documents to be attached with the Bid:

- Identity proof (Aadhaar Card/ Voter ID/ Passport).
- GST Details (If applicable).
- PAN Card.
- Residential Proof.
- Details of Existing Shops (If any) including their Registration.
- Police Verification Certificate*
- Insurance Certificate.
- Attach food Certificate.
- FSSAI License.

(* will be required to be submitted by the selected vendors), any other license shall be submitted as per the norms of the government.

7. The vendor/representative/owner of company may visit RRU, Lucknow campus within a week to check the necessities.
8. The vendor can visit the RRU, Lucknow campus to understand the scope of work completely before participating in the EOI process same and seek clarifications if so desired after receiving confirmation through given email id.
9. RRU reserves the right to accept in part or in full or reject any or more EOI's without assigning any reasons or cancel the EOI process and reject all EOI's at any time prior to award of contract, without incurring any liability, whatsoever to the affected bidder or bidders.
10. Bidder who supports women empowerment, knows how to deal with local market and had initiated start-up will be given the priority for the selection.
11. Bidder having an experience in running restaurants, canteen or mess will be also taken into consideration.



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12. The bidder should have its offices in Lucknow or vendors should apply whose registered offices are in the suburbs of Lucknow or diameter of 20 kilo meters from our university campus. So, it should be convenient for our university to reach out easily.
13. Future communications with bidder will take place through his/her official email-ID Only.
14. Contract will be valid for one year only which can be further extended up to 01 (ONE) year based upon satisfactory performance as per guidelines and rules of the university.
15. If the selected bidder is to abide by the terms and conditions of the University, the bidder shall give in writing that he/she is ready to accept the terms and conditions of the university.
16. The contract will be valid if the selected bidder does not increase the price of menu items for one year.
17. All the MRP products shall be sold at the MRP rate itself.
18. The successful Bidder will be required to deposit Rs.10,000/- (Rupees Ten Thousand only) as an interest-free security deposit in the form of a crossed Demand Draft Drawn in favour of RASHTRIYA RAKSHA UNIVERSITY or SBI Collect/Net Banking, within 15 days of the award of the services contract. The same shall be returned upon completion of the awarded contract.
19. The successful bidder will pay the monthly rent on mutually agreed charges including GST through Demand Draft drawn in favour of RASHTRIYA RAKSHA UNIVERSITY/ Online transaction / SBI collect and produce a copy of the receipt for reconciliation, there shall also be a rent relaxation decided by the management of the university.
20. Monthly rent amount will be subject to the matter of the RASHTRIYA RAKSHA UNIVERSITY.
21. Electricity will be provided to run the facilities (excluding decorative purposes) at prevailing rates in the University. The electricity will be borne by the selected vendor.
22. Successful bidder has to follow hygiene and sanitation standards of the university.
23. Successful bidder has to open the shop for minimum hours decided by the University.
24. Successful bidder would be expected to remain properly dressed.
25. The successful bidder shall not employ any child labour(s) and shall not contravene any rules contained in the LABOUR EMPLOYMENT ACT, 1970 and other labour laws. The contract will be terminated with immediate effect if



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these laws are violated.

26. Selected vendor if willing to discontinue the services; he/she is subjected to notify the RRU authority by writing a letter/email about the same prior to 2 months of discontinuation.
27. On receiving of the documentation of bidder either one of the committee member of RRU, Lucknow campus shall visit your facility to check the quality/quantity of the food.
28. Expression of Interest should be sent in favour of **“I/c. Campus Director, Rashtriya Raksha University, Transit Campus, Dr. Shakuntala Mishra National Rehabilitation University, Lucknow, Uttar Pradesh, INDIA-226017”**, via in person/through post/through courier in close/sealed envelope with all the required documents.

The last date to submit EOI is **15/07/2024 before 05:00 PM**.

Bidder can contact up.ao@rru.ac.in /9717371304 any query.